

Uveash Rangrezz

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Education

Gulzar Group of Institute, B.tech in Computer Science

2022 – Present

- GPA: 8.0/10
- **Coursework:** Artificial Intelligence/Machine Learning

Experience

Cloud Support Engineer, Cyfuture india Pvt Ltd, Noida

Feb 2026 – Present

- Managed and monitored Windows-based cloud servers for hosting and troubleshooting applications.
- Configured and maintained Remote Desktop Protocol (RDP) access for secure remote server management.
- Assisted in DNS management including A records, AAAA records, CNAME records, NS records, Mx records and TXT records.
- Worked on IIS web server configuration, website bindings, and application troubleshooting.
- Assisted in SSL certificate installation and HTTPS configuration.
- Monitored server performance including CPU, RAM, disk usage, and network connectivity.
- Performed service restart and basic server maintenance activities to ensure application availability and smooth server operations.

AI Trainer, Outlier.Ai – Remote

feb 2023 – Nov 2024

- Evaluated and refined AI-generated responses to improve Large Language Model (LLM) performance and accuracy.
- Performed prompt evaluation, data annotation, and quality analysis for AI training workflows.
- Reviewed model outputs for factual accuracy, relevance, and compliance with project guidelines.
- Collaborated remotely with global teams to deliver high-quality AI training tasks within deadlines.

Projects

AWS EC2 Web Server Deployment

- Launched and configured a Windows Server virtual machine for web application hosting in a cloud environment.
- Configured Remote Desktop Protocol (RDP) for secure remote server access and administration.
- Installed and configured IIS (Internet Information Services) for website hosting and management.
- Configured inbound and outbound firewall/security rules to allow HTTP, HTTPS, and RDP traffic.
- Performed basic website deployment, server connectivity testing, and troubleshooting.
- Managed user access, server settings on the Windows-based server.

Technologies

Cloud Platforms: AWS (EC2), window server, IIS, RDP, DNS, HTTP/HTTPS.

Networking & Troubleshooting: TCP/IP Networking, Ping, Netstat.

Programming & Tools: Python, Django, Git/GitHub, Vs Code, PythonAnywhere, AWS.

Soft Skills: Problem Solving, Team Collaboration, Communication Skills.